CHAPTER: IV
APPLICATION
SECTION: 13
DECISION NOTICES
O7.03.03.05

## **REQUIREMENTS**

- A. Send a written notice when the application is:
  - 1. Approved for payment, or
  - 2. Denied
- B. If approved for payment, the notice must include the:
  - Amount of the initial benefit
  - 2. Amount of the on-going benefit
  - Income which is considered to calculate the benefit
  - 4. Months in the eligibility period
  - Right to request a Administrative hearing about the decision or amount of the benefit
  - 6. An additional 4 lines of free form text
- C. If the case is denied, the notice must include the:
  - 1. Reason for the action
  - 2. COMAR citation to support the action
  - 3. Right to request a Administrative hearing to appeal the decision
  - 4. An additional 4 lines of free form text

**Note:** At application, a case may be denied for the month of application and approved for the following month or visa versa. Both the approval and denial notification are incorporated into a single notice.

- D. Follow the same notice requirements for all subsequent case actions
  - 1. When the benefit level increases, use case approval requirements
  - 2. When the benefit level decreases, follow the rules for both approvals and denials, including the:
    - Amount of the new benefit
    - Reason for the action
    - Income that is used to calculate the benefit

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- COMAR citation that supports the action
- Months in the certification period
- Effective date of the new benefit
- Right to appeal the decision and request a fair hearing
- 3. When benefits terminate, use the denial notice requirements as stated in Requirement C. 1-3 above.
  - Include the effective date of the action

## **EXAMPLES**

- Example 1. The Smiths applied on April 27 and are eligible for a prorated grant in April and a full month benefit in May. The notice includes:
  - The April benefit amount, prorated from April 27
  - COMAR 07.03.03.05 is the citation for the decision for April
  - The May benefit amount
  - The certification period of April September
  - The income section will be blank, reflecting no income
  - The right to appeal
- Example 2. The Jones applied on May 2 and are ineligible for May because of earned income, but are eligible for a partial benefit beginning in June. The notice includes:
  - The May denial because of overscale earnings COMAR 07.03.03.12
  - Income used in May's calculation
  - The benefit for June and subsequent months with countable earnings
     COMAR 07.03.03.12
  - Income used in June's calculations
  - The certification period of June November
  - The right to appeal both May and June decisions

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- Example 3. The Gordon's application of July 10<sup>th</sup> was denied on August 9<sup>th</sup> because Ms. Gordon did not complete her job search requirements. The notice includes:
  - The reason failure to complete job search during the application process
  - The COMAR to support the decision 07.03.03.04

## **ADDITIONAL INFORMATION**

- Application Decisions
- Application Payment Date
- Recertification Recertification
- Interim Change Interim Change